

Terms of sale

Conditions come into effect the 2020/10/11 apply without restriction or reservation to any subscriptions of stay as proposed by Novovento coworkation Azores, to the customer on the site <https://www.novovento-coworkation.com>. Stays take place at the establishment named Novovento, located Lomba de Cima 13, 9555-081 Ginetes, São Miguel, Portugal (Alojamento Local license n°2193/AL). The Customer is required to read these Terms and Conditions before ordering. The choice and the purchase of a Stay are the sole responsibility of the Customer. These Terms and Conditions are accessible at any time on the site <https://www.novovento-coworkation.com> and will prevail over any other document.

Pricing

Novovento requires a payment in cash or by bank transfer to Emilie TASSEL the manager (IBAN PT50 0036 0222 99106097256 04 MONTEPIO BANK) the day of the arrival. For stays longer than 7 days, Novovento requires 25% of the total cost when booking as a deposit. The balance to be paid (75% of the total price) is transferred or paid in cash on the day of arrival. Novovento has the right to cancel a person's place on the course if full deposit payment is not received punctually. Payments made by the Customer will be considered final only after effective receipt of the sums due by Novovento. An invoice is made and can be given to the Customer during his stay in Novovento if needed.

Cancellation policy

If you are obliged to cancel your booking please contact me as soon as possible.

Cancellation policy refund of deposits for cancellations of long term stays (more than 7 days):

If the guest cancels more than one month before the arrival date, 100% of the deposit will be refunded.

If the guest cancels more than two weeks before the arrival date, the deposit is non-refundable but will be exchanged for an equivalent amount of days on future stays at Novovento.

If the guest cancels less than two weeks before the arrival date, the deposit is non-refundable. In case the original booking is modified and shortened less than two weeks before arrival, cancelled days will be charged.

If the guest arrives and decides to leave earlier than scheduled, in a case of a no-show or cancels the booking after the arrival date, full payment will be required

Supply of services

Novovento can not be held responsible for connection ruptures caused by the internet access provider from which he has taken his subscription.

IT and freedoms

The personal data requested from the Customer is necessary for the processing of his order and the preparation of invoices, in particular.

Rules and regulations

During his stay, the Customer is required to comply with all laws and measures applicable. He must not do anything that could interfere with other customers on the Novovento site : cause nuisance or neighborhood disturbances, be the cause of loss or damage, break into computer networks to which he must not access, steal or take personal data or hack. Internal rules specifying the conditions of community living on the site of Novovento is available in the establishment. Any damage to Novovento property at the accommodation by the Customer must be paid for at the price requested by the Provider. The Provider reserves the right to refuse access to the space, cancel and refund remaining Customer at any time. Novovento can not be held responsible for : damage, loss or theft relating to the belongings of the Client.

Legal notice:

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