

## Terms of sale

Conditions come into effect the 2023/03/27 apply without restriction or reservation to any subscriptions of stay as proposed by Novovento coworkation Azores, to the customer on the site <https://www.novovento-coworkation.com>. Stays take place at the establishment named Novovento, located Lomba de Cima 13, 9555-081 Ginetes, São Miguel, Portugal (Alojamento Local license n°2193/RAAL). The Customer is required to read these Terms and Conditions before ordering. The choice and the purchase of a Stay are the sole responsibility of the Customer. These Terms and Conditions are accessible at any time on the site <https://www.novovento-coworkation.com> and will prevail over any other document.

### Booking

Novovento requires a deposit to confirm the booking, no booking without a deposit will be done. The balance to be paid is transferred or paid in cash on the day of arrival. Novovento requires a payment in cash, via Paypal [emilietassel@gmail.com](mailto:emilietassel@gmail.com) or by bank transfer to Emilie TASSEL the manager (IBAN PT50 0036 0222 99106097256 04 MONTEPIO BANK) the day of the arrival. An invoice can be given to the Customer during his stay in Novovento if needed.

### Cancellation policy

If you are obliged to cancel your booking please contact Novovento as soon as possible. If the guest booked a private room, the deposit will be totally refunded if he cancels at least 30 days before arrival. If the guest booked a bed in the quad shared room, the deposit will be totally refunded if he cancels at least 14 days before arrival. After this deadline, the deposit will not be refunded. In case the original booking is modified and shortened less than two weeks before arrival, cancelled days will be charged. If the guest arrives and decides to leave earlier than scheduled or in a case of a no-show, full payment will be required.

### Supply of services

Novovento can not be held responsible for connection ruptures caused by the internet access provider from which he has taken his subscription.

### Rules and regulations

During his stay, the Customer is required to comply with all laws and measures applicable. He must not do anything that could interfere with other customers on the Novovento site : cause nuisance or neighborhood disturbances, be the cause of loss or damage, break into computer networks to which he must not access, steal or take personal data or hack. Internal rules specifying the conditions of community living on the site of Novovento is available in the establishment. Any damage to Novovento property at the accommodation by the Customer must be paid for at the price requested by the Provider. The Provider reserves the right to refuse access to the space, cancel and refund remaining Customer at any time. Novovento can not be held responsible for : damage, loss or theft relating to the belongings of the Client.

### Legal notice

Head office : Lomba de cima, 13 9555-081 Ginetes São Miguel, Portugal email : [contact@novovento-coworkation.com](mailto:contact@novovento-coworkation.com) tel. : (+351) 938 212 035 Publication director : Emilie TASSEL Year of creation : 2020 Web host : Wix.com Inc. 500 Terry Francois Blvd., 6th Floor, San Francisco, CA 94158 USA. Attn: Copyright Agent Telephone Number: 1-415-358-0857 | Fax: 1-415-358-0884 E-mail: [abuse@wix.com](mailto:abuse@wix.com) NOVOVENTO coworkation Azores is a trade name and a registered Portuguese trademark.